



COMMUNITY RELATIONS POLICY

PURPOSE & SCOPE

As SASA, we care about our relationship with the society, and we act with an approach considering both national and international standards to protect the health and safety of the society.

It is our principle to offer better environmental, social and economic conditions to the local people around our factory and to take remedial actions in line with the suggestions, requests and complaints they inform us.

This policy covers,

- All production facilities, utilities and new investments of SASA,
- All employees of SASA,
- Stakeholders of SASA, including personnel involved in contracts with suppliers, contractors, subcontractors and other organizations.

We fulfil the requirements regarding the following issues at the locations within our sphere of influence in order to ensure sustainable development, while continuing our activities,

- Sustainable use of natural resources, considering air, water and land ecosystems,
- Conservation of fauna and flora constituting biodiversity in the region,
- Defending fundamental human rights and respectful living conditions in line with laws and regulations,
- Providing education, food supply, employment, opportunities to local people and thus supporting social development,
- Engaging in voluntary activities to reintegrate disadvantaged groups into society,
- Carrying out activities with respect to the traditions and customs of the local people, creating a respectful attitude especially to women and children,
- Establishing an interactive and understandable dialogue with the public through regular meetings, surveys, forms, telephone and e-mail communication channels,
- Establishing transparent, respectful and trust-based social ties and partnerships,
- Providing timely feedback for the active functioning of the complaint and suggestion mechanism and providing the necessary resources for the implementation of corrective and preventive actions,
- Acting in cooperation with social groups and proactively eliminating socio-economic risks,
- Completion of all necessary studies for positive environmental and social impacts,



- Ensuring the temporary camp areas created for our sub-employees have the least social, cultural, social, economic and environmental impact, considering international and national standards,
- Within the scope of our Community Health and Safety Management Plan, improving the social performance of our activities by monitoring the Key Performance Indicators (KPIs) and sharing our studies on this issue transparently with our stakeholders.

The Board of Directors undertakes to fulfill the requirements specified in this policy and expects SASA employees to fulfill the same commitments.